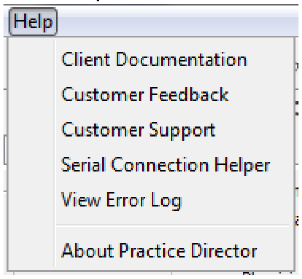
HELP MENU

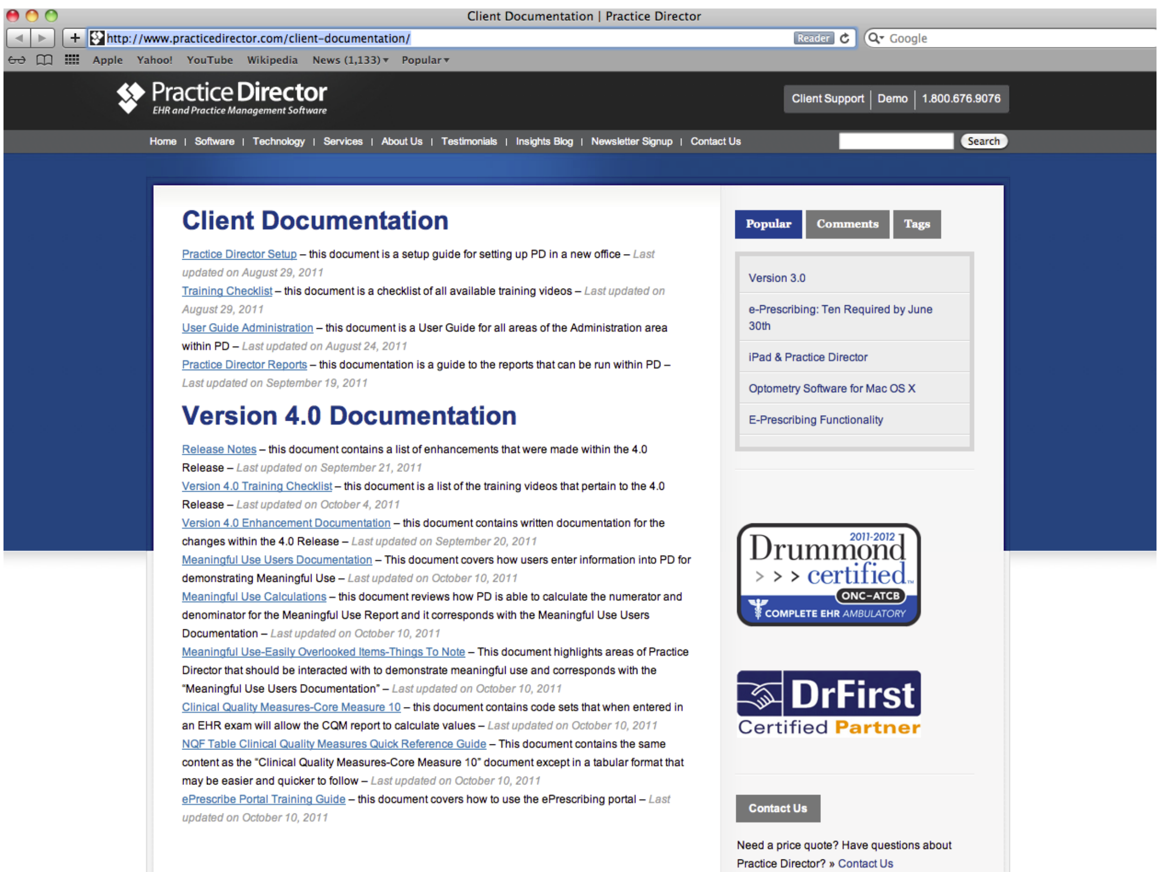
The Help Menu contains 6 areas



CLIENT DOCUMENTATION

Selecting Client Documentation will launch the Client Documentation Site
http://www.practicedirector.com/client-documentation/

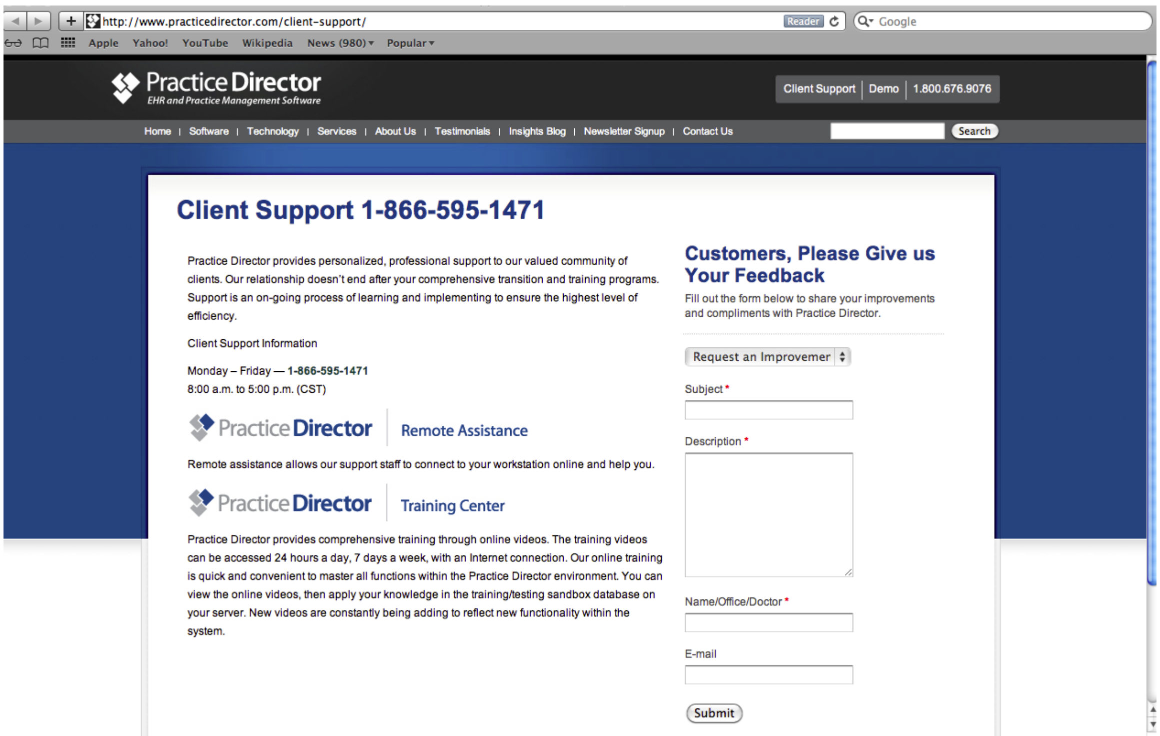
From this site you can view our client documentation this site is updated frequently. Each time a document is updated the updated date will display behind it.



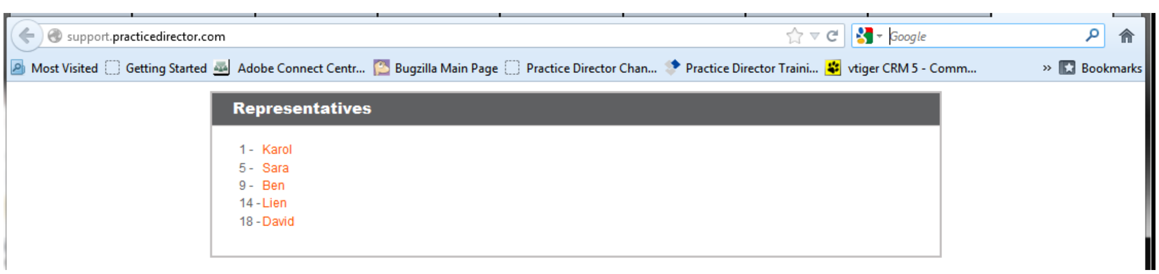
CUSTOMER FEEDBACK

Selecting this option will take you to our Client Support Site
http://www.practicedirector.com/client-support/

From this Site you can Contact Support for Remote Assistance, Access our Online Training Center, or Submit Feedback to Request an Improvement, Share a Compliment, Report a Bug



CUSTOMER SUPPORT
Selecting Customer Support will launch the Practice Director Support Portal support.practicedirector.com so you can connect your support representative to your screen



SERIAL CONNECTION HELPER

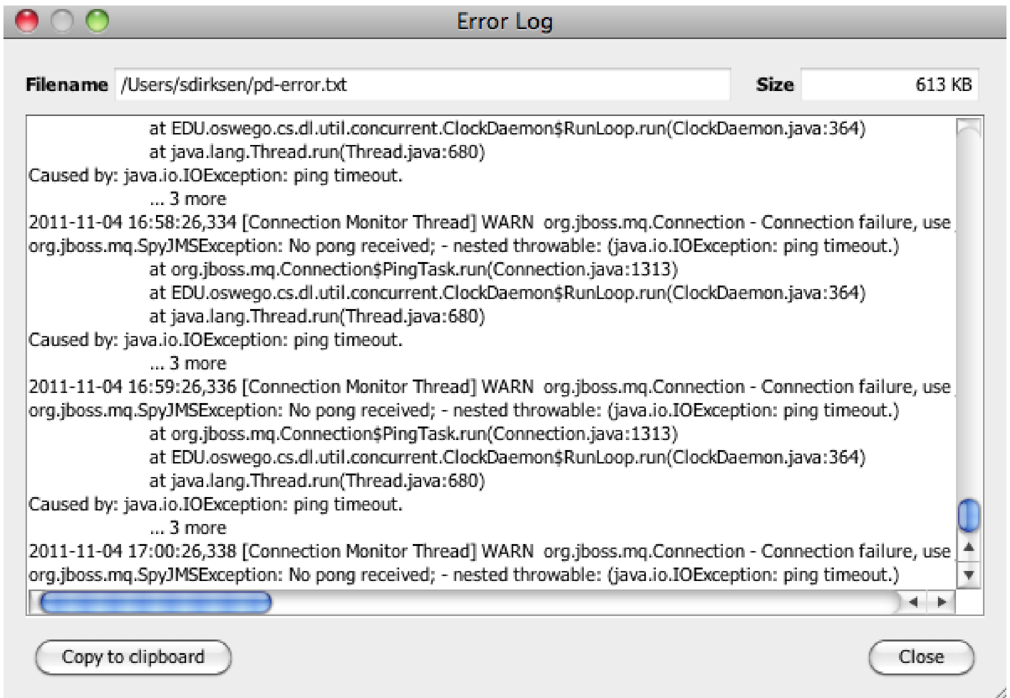
This area is used by the Practice Director IT team to link equipment

VIEW ERROR LOG

Allows user to copy the error log on the workstation and send to support if a Report Error was not generated by the system. If needed PD Support will direct you to send this to them.

Go to Help
Select View Error Log

The Error Log Window will open



Select Copy to Clipboard

Open Email or a document and then right click on your mouse and select Paste, this will copy the contents of the error log so that you can email them to your consultant.

ABOUT PRACTICE DIRECTOR

Allows the User to see the current version on PD that is running in the office

Select Help
Select About Practice Director
The Release #, Build #, and Release Date will display