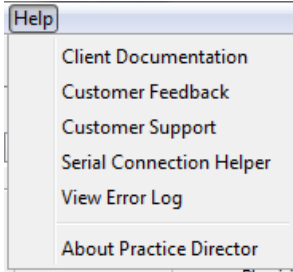


HELP MENU

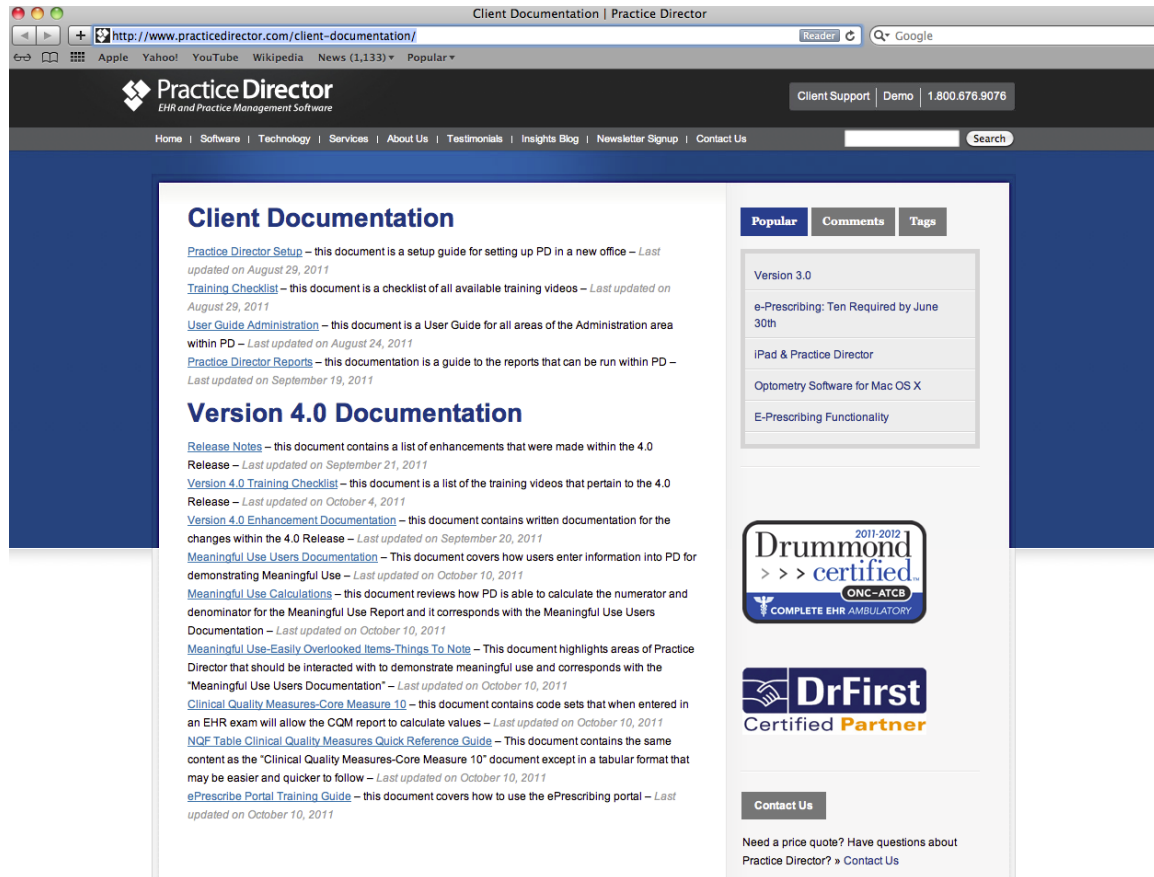
The Help Menu contains 6 areas



CLIENT DOCUMENTATION

Selecting Client Documentation will launch the Client Documentation Site <http://www.practicedirector.com/client-documentation/>

From this site you can view our client documentation this site is updated frequently. Each time a document is updated the updated date will display behind it.



The screenshot shows a web browser window displaying the Client Documentation page for Practice Director. The page features a navigation bar with links for Home, Software, Technology, Services, About Us, Testimonials, Insights Blog, Newsletter Signup, and Contact Us. The main content area is titled "Client Documentation" and lists several documents with their last updated dates:

- [Practice Director Setup](#) – this document is a setup guide for setting up PD in a new office – Last updated on August 29, 2011
- [Training Checklist](#) – this document is a checklist of all available training videos – Last updated on August 29, 2011
- [User Guide Administration](#) – this document is a User Guide for all areas of the Administration area within PD – Last updated on August 24, 2011
- [Practice Director Reports](#) – this documentation is a guide to the reports that can be run within PD – Last updated on September 19, 2011

Below this, there is a section for "Version 4.0 Documentation" with links to:

- [Release Notes](#) – this document contains a list of enhancements that were made within the 4.0 Release – Last updated on September 21, 2011
- [Version 4.0 Training Checklist](#) – this document is a list of the training videos that pertain to the 4.0 Release – Last updated on October 4, 2011
- [Version 4.0 Enhancement Documentation](#) – this document contains written documentation for the changes within the 4.0 Release – Last updated on September 20, 2011
- [Meaningful Use Users Documentation](#) – This document covers how users enter information into PD for demonstrating Meaningful Use – Last updated on October 10, 2011
- [Meaningful Use Calculations](#) – this document reviews how PD is able to calculate the numerator and denominator for the Meaningful Use Report and it corresponds with the Meaningful Use Users Documentation – Last updated on October 10, 2011
- [Meaningful Use Easily Overlooked Items-Things To Note](#) – This document highlights areas of Practice Director that should be interacted with to demonstrate meaningful use and corresponds with the "Meaningful Use Users Documentation" – Last updated on October 10, 2011
- [Clinical Quality Measures-Core Measure 10](#) – this document contains code sets that when entered in an EHR exam will allow the CQM report to calculate values – Last updated on October 10, 2011
- [NQF Table Clinical Quality Measures Quick Reference Guide](#) – This document contains the same content as the "Clinical Quality Measures-Core Measure 10" document except in a tabular format that may be easier and quicker to follow – Last updated on October 10, 2011
- [ePrescribe Portal Training Guide](#) – this document covers how to use the ePrescribing portal – Last updated on October 10, 2011

On the right side of the page, there are tabs for "Popular", "Comments", and "Tags". The "Popular" tab is active, showing a list of documents:

- Version 3.0
- e-Prescribing: Ten Required by June 30th
- iPad & Practice Director
- Optometry Software for Mac OS X
- E-Prescribing Functionality

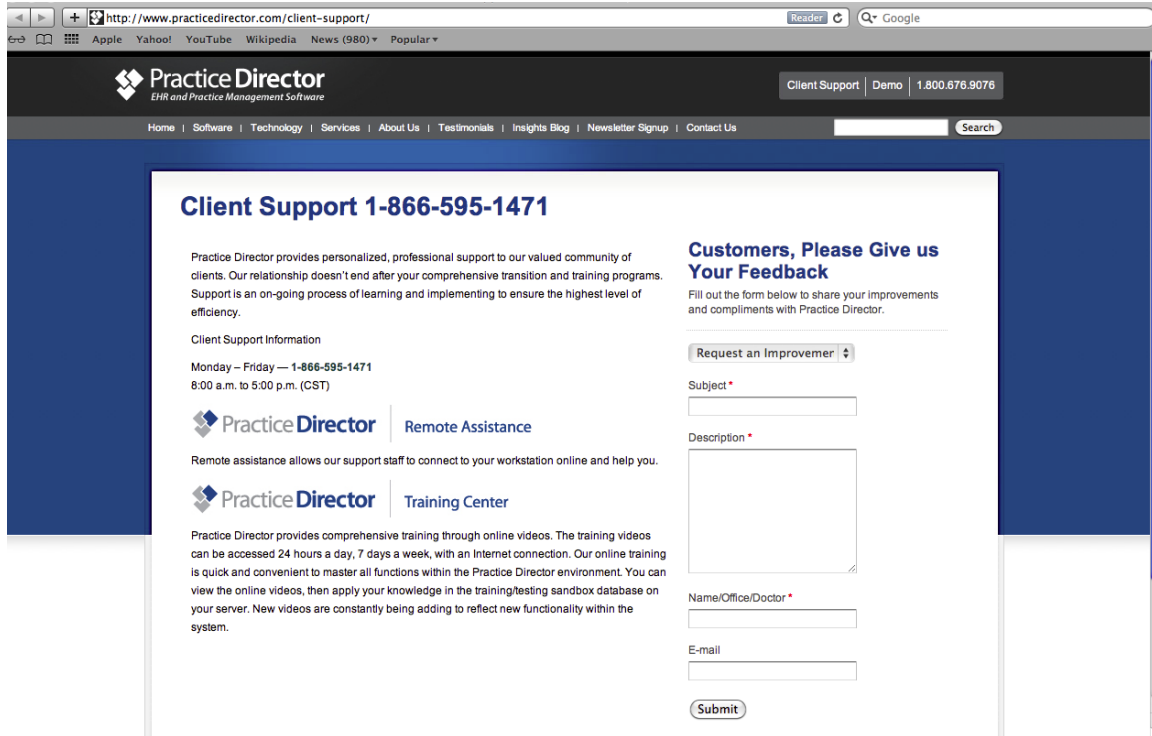
Below the list, there are two certification logos: "Drummond 2011-2012 certified ONC-ATCB COMPLETE EHR AMBULATORY" and "DrFirst Certified Partner". At the bottom right, there is a "Contact Us" button and a link to "Need a price quote? Have questions about Practice Director? » Contact Us".

CUSTOMER FEEDBACK

Selecting this option will take you to our Client Support Site

<http://www.practicedirector.com/client-support/>

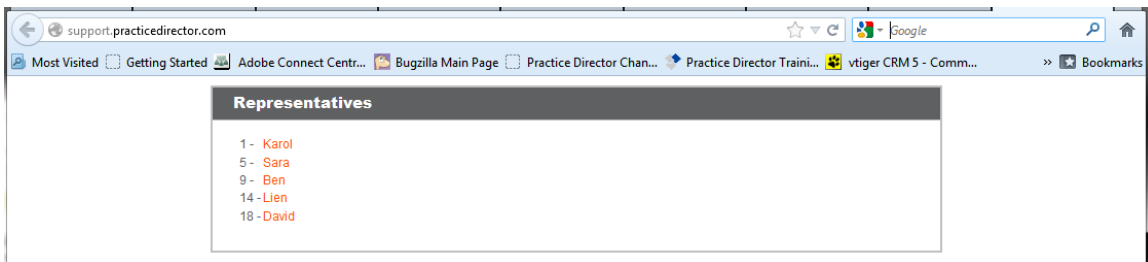
From this Site you can Contact Support for Remote Assistance, Access our Online Training Center, or Submit Feedback to Request an Improvement, Share a Compliment, Report a Bug



CUSTOMER SUPPORT

Selecting Customer Support will launch the Practice Director Support Portal

support.practicedirector.com so you can connect your support representative to your screen



SERIAL CONNECTION HELPER

This area is used by the Practice Director IT team to link equipment

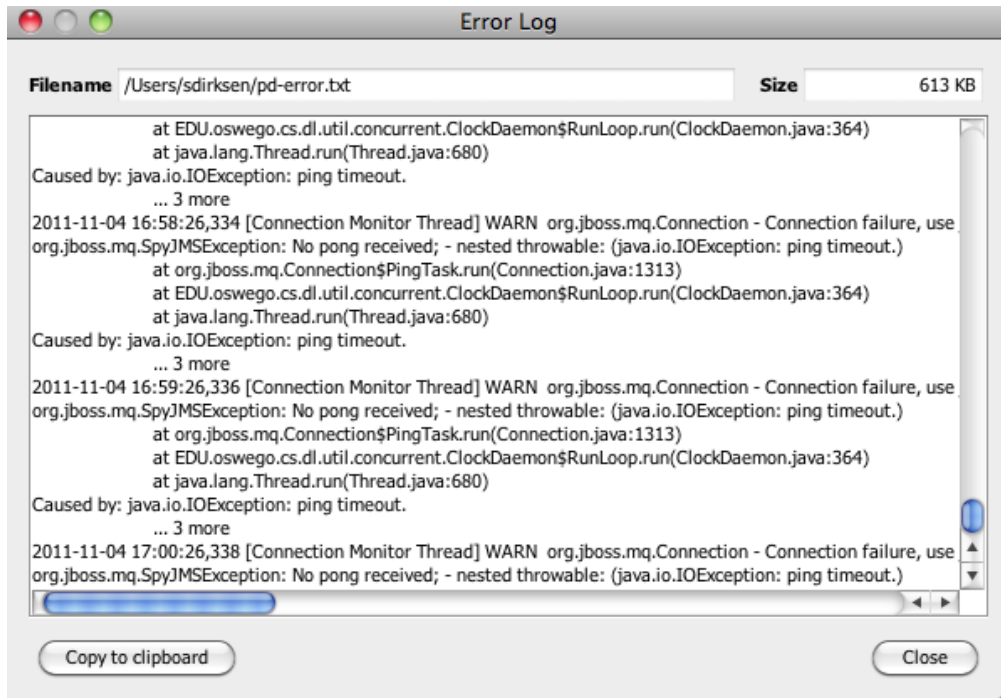
VIEW ERROR LOG

Allows user to copy the error log on the workstation and send to support if a Report Error was not generated by the system. If needed PD Support will direct you to send this to them.

Go to Help

Select View Error Log

The Error Log Window will open



Select Copy to Clipboard

Open Email or a document and then right click on your mouse and select Paste, this will copy the contents of the error log so that you can email them to your consultant.

ABOUT PRACTICE DIRECTOR

Allows the User to see the current version on PD that is running in the office

Select Help

Select About Practice Director

The Release #, Build #, and Release Date will display

