Update Instructions to Version 6.1.x

You will use the Practice Director Updater (PDU) which replaced the Client Driven updater in May 2017. <u>You do not need to contact support to arrange the update, this can be completed when it is convenient for your office.</u>

When using the PDU, you can perform from any workstations.

Update 6.0.x/6.1.x to 6.1.x

1. Begin by restarting the Practice Director on your Server

2. To start the update, log into Practice Director and go to "Main" in the upper left corner of Practice Director and select "Software Update".
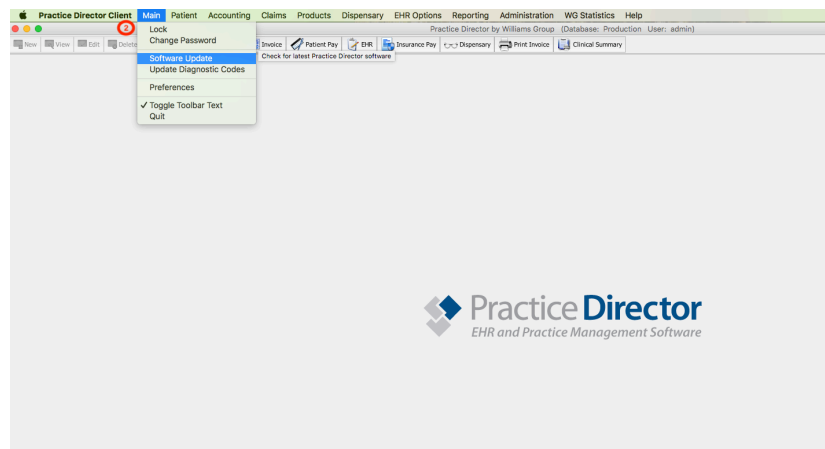

3. Once "Software Update" is selected, the Software Update dialog will open. You will see "A new version of Practice Director is available! With the version number listed afterwards." Select "Download" to download the update.
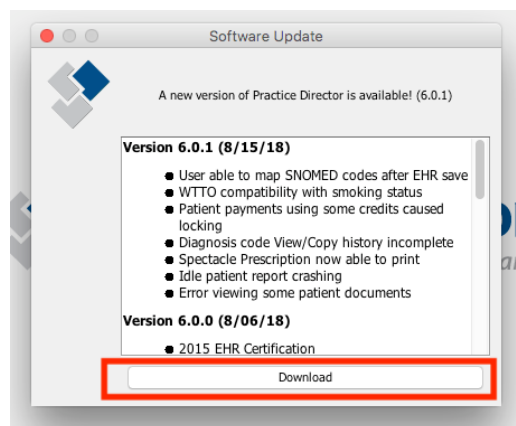

This download depends on your internet speeds in the office so each office will vary in how long it takes but hopefully it goes through in no more than 10 or so minutes.

As the update is downloading you will see a progress bar and the estimated time remaining.
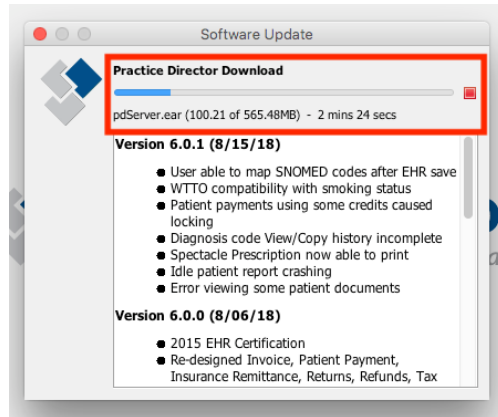

4.   When the download has completed you will see the message "Practice Director 6.1.x is ready to be installed!" You will click on the "Install" button to begin the installation.
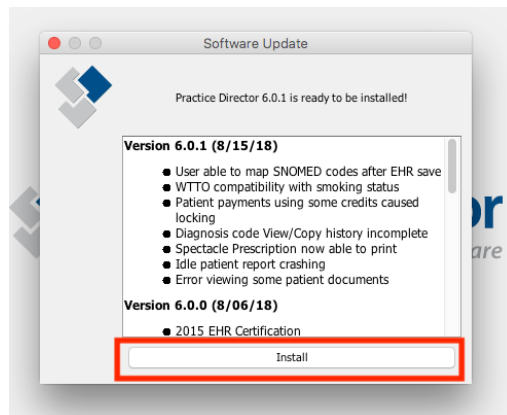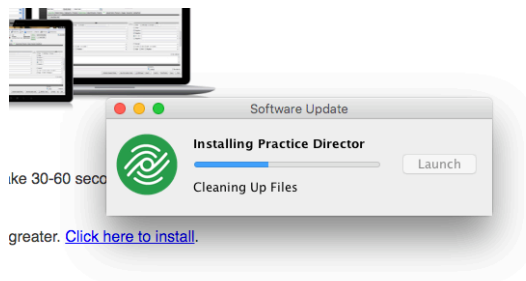

After Install is selected you will receive the following message "Installing the update will shut down Practice Director on all machines! Do you want to continue?" Select "Yes" to continue.
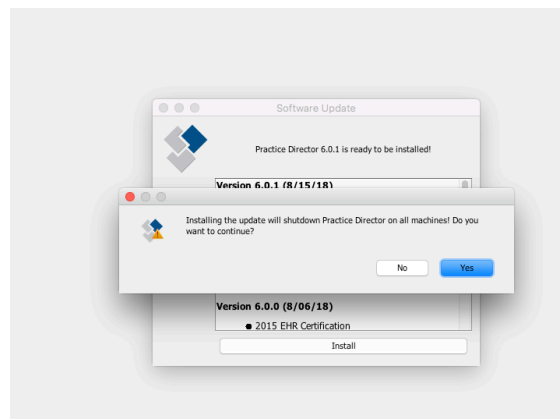
The Software update dialog will display the verification process and then will shut down Practice Director.
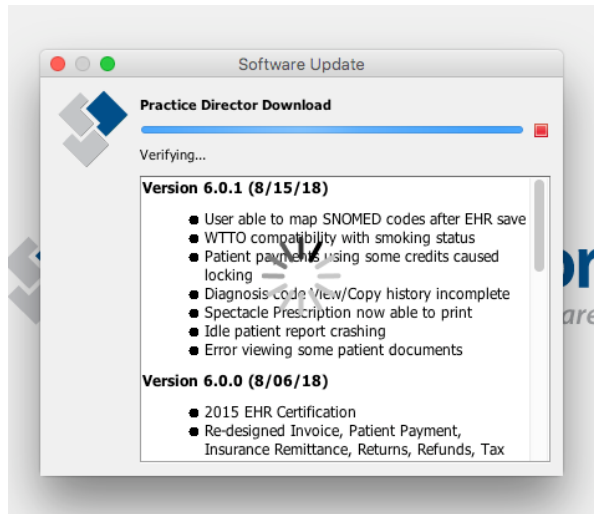
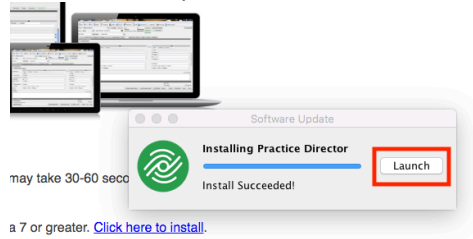You will see a message displaying the installation progress.

You will then see a message displaying the "Install Succeeded!" Click "Launch" to start Practice Director. You may now use the updated version of Practice Director!

Update Failure

If the update was not successful and you restarted your server before you began the installation (Step 1-1), please contact support. Otherwise, restart your server, allow Practice Director to start (Step 1-1a or 1-1b) and follow the install instructions on pages 1-3. If this does not resolve your issue, please contact support.